



WATERFRONT PARK PUBLIC SAFETY MANAGER

Over a decade in the making, Waterfront Seattle is a once-in-a-generation opportunity to fulfill the public's vision for our city's waterfront: beautiful public spaces for all, a salmon-friendly seawall, and year-round activities for culture, education, and fun. Seattle's future waterfront will be a lively mixing ground for our community while nurturing our nearshore environment.

Friends of Waterfront Seattle ("Friends") is the nonprofit partner to the City of Seattle responsible for helping to fund, build, steward, and program the park – today and into the future. In addition to raising \$110M by 2024 to fund park construction, Friends will support the ongoing operations of the future Waterfront Park through a joint delivery partnership with Seattle Parks & Recreation. Park construction begins after the Viaduct's removal and the first piece of the park — Pier 62 — will open in early 2020.

Friends is hiring a **Waterfront Park Public Safety Manager** to lead operations and coordination of public safety on the Waterfront Park beginning in 2020, when the Pier 62 park opens. Responsibilities will grow as the entire 20 acres of new public spaces opens in 2024, welcoming over 8 million visitors. The **Waterfront Park Public Safety Manager** will work collaboratively with public, private, and nonprofit partners in community efforts around public safety with the goal of fostering a healthy waterfront neighborhood through partnerships that include City law enforcement, private security, and social service outreach.

ROLE RESPONSIBILITIES

Below is a summary of key role responsibilities. Additional responsibilities may be assigned as needed.

- Establish, strengthen, and maintain positive relationships with park partners. Be a direct resource and support to neighborhood constituents – businesses, residents, property owners, employees and visitors.
- Coordinate public safety efforts to appropriately address the needs and concerns of business owners, neighborhood groups and residents, and users of public space on the waterfront.
- Manage park/event security operations carried out on behalf of Friends by a private contractor, including review of metrics to make recommendations on needs for the future park.
- Act as the organization's liaison with the REACH social service outreach team contracted by Friends.
- Maintain key relationships at Seattle Police Department (SPD), Seattle Parks & Recreation (SPR) security; Law Enforcement Assisted Diversion (LEAD), private security providers throughout the neighborhood, and security teams at project partners including Pike Place Market & the Seattle Aquarium.
- Identify areas for policy and programmatic improvement for the betterment of the neighborhood.
- Determine and track measures of public safety data to measure success of programs and activities and adaptively manage security recommendations based on data.
- Convene and manage year round Waterfront Public Safety Coordination meetings with established neighbors and partners with the goal of enhancing public safety by improving collaboration and communication. This includes agenda development, meeting minutes and distribution as well as the development and support of information sharing to keep community constituents updated on current issues.
- Coordinate and support, as appropriate, community-driven initiatives to enhance public safety service and community social service outreach delivery.
- Serve as an information conduit between the SPD and the community regarding up-to- date information about daily patrol and police operations.

- Develop and monitor Emergency Management plans and protocols; coordinate Emergency Management response efforts.
- Develop and implement security policies, protocols and procedures.
- Control budgets for security operations and monitor expenses.
- Manage contracts for private security (daily and events) and social service outreach.
- Plan and coordinate security operations for daily programming and specific events ranging in size.
- Create reports for management on public safety, social service outreach, and data collection.

SKILLS AND COMPETENCIES

The skills listed below are representative of the knowledge, skill, and/or behavior required to successfully perform this role.

- Demonstrate excellent knowledge of public safety procedures, security protocols, emergency management.
- Experience in emergency response planning.
- Excellent written and oral communication skills.
- Ability to effectively communicate and build relationships with diverse communities and stakeholders.
- Strong administration and interpersonal skills.
- Strategic thinker and strong problem solving abilities.
- Ability to collaborate and facilitate conversations with diverse perspectives.
- Assertive, culturally competent.
- Demonstrated commitment to equity and justice.

QUALIFICATIONS

- A minimum of 10 years of experience, or an equivalent combination of education and experience, in security, risk management, and/or law enforcement, including at least 5 years in a leadership, management, or supervisory position.
- Schedule flexibility and the ability to be on-call and to work outside of regular business hours, including some nights and weekends.

ORGANIZATIONAL VALUES

Friends is an ambitious organization that welcomes diverse qualified team players who, like all members of the Friends team, possess a “do all jobs” mentality and strive to achieve excellence in all tasks. Friends offers team members the opportunity to take on significant responsibilities on multi-disciplinary projects in a congenial work environment. While Friends is a 501c3 nonprofit organization, Friends’ culture is more akin to a start-up with an entrepreneurial spirit. Friends is committed to equal employment opportunity and the same inclusive, diverse, and multi-cultural atmosphere that we envision for the future Waterfront Park. This position is open to all qualified candidates and people of all backgrounds, communities, and cultures are encouraged to apply.

COMPENSATION AND BENEFITS

The **Waterfront Park Public Safety Manager** position is a full-time exempt position with a starting salary range of **\$85,000 to \$115,000**, depending on experience. Vacation, health care and dental coverage, and transit pass are paid by the organization. Ability to participate in defined contribution retirement plan with 3% match by the organization.

TO APPLY

Send cover letter explaining how your experience meets the qualifications and experience needed for the position, along with a resume, to careers@friendsofwaterfrontseattle.org.

If you need assistance and/or a reasonable accommodation due to a disability during the application or recruiting process, please note in your submission.

Applications will be accepted until March 30, 2020 with hiring date in April 2020. Only applicants selected for interview will be contacted.